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Dr. Ross holds a doctoral degree in operations research from The Johns Hopkins University. He has held executive positions in health services research and hospital administration. Dr. Ross served 20 years in the U.S. Public Health Service, spending 15 years at the Centers for Disease Control and Prevention. He was founding director of the Information Network for Public Health Officials (INPHO). Dr. Ross joined Cerner Corporation in 1998 as a project executive, where he managed implementation projects for clinical and laboratory information systems.